



FOUNDATION AUXILIO MALTÉS

ANNUAL REPORT

2015



FOUNDATION AUXILIO MALTÉS

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The Foundation Auxilio Maltés was established in 1996 by the Chilean Association of the Order of Malta. Its articles of incorporation were approved by Statutory Decree N° 1324 of the Ministry of Justice dated 20th December 1996, that also granted legal personality to the Foundation.

TABLE OF CONTENTS

- * Mission (p 2)
- * Message from the President (p 2)
- * Executive Director's Management Report (p 3)
- * Board of Directors, Council, Executive Organisation (p 4)

ACTION PLAN

- I. Programs of support for the rehabilitation of chronic broncho- pulmonary patients (p 5)
- II. Assistance to vulnerable elders(p 7)
- III. Humanitarian aid (p 7)
- IV. Emergency interventions in case of natural disasters (p 8)
- V. Spiritual assistance(p 9)
- VI. Training (p 9)
- VII. Fundraising activities(p 10)
- VIII. Other activities (p 12)

CHARTS (p 13)

FORECAST FOR 2016 (p 15)

ACKNOWLEDGEMENTS (p 16)

1.



MISSION

Dependent on the Order of Malta that provides humanitarian assistance in more than 120 countries in the world and on the Chilean Association of the Order, the Foundation Auxilio Maltés centers its activities in supporting the rehabilitation process of underprivileged children and elders suffering from serious respiratory problems.

MESSAGE FROM THE PRESIDENT

I hope that all those who collaborated with the Foundation this year, giving us their time, ideas and talents, felt a change in their lives for the better, because there is no doubt that what we do, changes what we are. Let us thus not lose heart in this gigantic task to do good that the Order of Malta set itself as a goal!

By way of example, this year the Order helped displaced persons from the north of Syria and Iraq, rendering healthcare services to 170,000 sick and wounded in its medical centers of Turkey and Lebanon.

At the end of 2015, immediately after the great surge of migrants that attempted to reach the Greek islands from the Turkish coast, the Italian medical corps of the Order rescued 2,000 people from the sea.

As to Chile, during the present year, we were able to achieve a growth of 28% in our activities.

As you will be able to see in this Report, we carried on with our proposed tasks, healing the sick, filling the loneliness of the elderly with affection and rescuing the spiritual values that give the right dimension to all things.

Thank you for being part of this thrilling mission!

Alexandra de Habsburgo de Riesle



MANAGEMENT REPORT OF THE EXECUTIVE DIRECTOR

A quick glance at the year 2015, allows us to see a year full of challenges. The most important among these was to comply with our mission of supporting patients suffering from chronic respiratory pathologies, especially oxygen-dependent children. We rendered 24,667 healthcare services, 5,590 of which were patient transportation services from and to their homes.

Contributing to the attainment of this figure was our support in infrastructure, equipment, transport and training. The above-mentioned equipment is not restricted to the implementation of medical boxes and waiting rooms, it also includes specific devices for respiratory treatments such as C-PAP and B-PAP and, in other cases, oxygen concentrators, and muscular rehabilitation machinery. A good example of our support is to be found in the Center "Our Lady of Philermos" which Auxilio Maltés maintains at the Hospital San José.

Other regions of the country are also witnesses of our efforts: the Daytime Shelter House in Loncoche in the Araucanian Region, is another of our realities, as is also our unfailing presence and concern for the communities of Chépica, Liquiñe and Graneros, among others. Statistics about our activities in different regions lead us to calculate 7.799 healthcare services rendered outside the metropolitan area.

The global result of healthcare services rendered by Auxilio Maltés throughout the country during the period, reached 33.466. None of this could have been possible without the dedication of our Board of Directors as a whole and the contribution of each one of its members in a very special way.

Also sharing our concerns and challenges are enterprises and institutions, anonymous persons and volunteers with a big heart, who day by day embrace the spirit that moves us to collaborate, however poorly, to lighten the burden of the sick and other people in dire need.

On finalizing, we ask the Divine Providence not to let us forget why we do what we do...

Our gratitude to you all.

Jorge Espinoza Bardavid



BOARD OF DIRECTORS

President	Alexandra de Habsburgo de Riesle
Vice-president	Ricardo Lessmann Cifuentes
Treasurer	Alfonso Larraín Santa María
Directors	Jorge Rojas Zegers Juan Manuel Casanueva Préndez Juan Eduardo Ibáñez Walker
Honorary Director	René Merino Gutiérrez

COUNCIL

Felipe Soza Donoso
Jorge A. González Moreno
Arturo Griffin Ríos

ADMINISTRATION

Executive Director	Jorge Espinoza Bardavid
Events and Hospital Areas	Eduardo Vidal Varas
Fund-Raising	Vivian Vallés Tapia Susana Méndez González Silvia Cubillos Portus
Projects Management	Cecilia Piderit Bórquez Mirtha Ferrada Gómez
Communications Area	Verónica Griffin Barros
Training Area	Andrés Hurtado Denegri
Executive Secretary	Katherine Farías Salas



ACTION PLAN

I. PROGRAMS OF SUPPORT FOR THE REHABILITATION OF CHRONIC BRONCHO-PULMONARY PATIENTS

During the 2015 reporting year, we rendered 25.667 healthcare services to chronically ill patients with respiratory problems under treatment in public hospitals, in the following fields of action:

REHABILITATION

Children's Hospital Exequiel González Cortés:

- We have been supporting the work of doctors and physiotherapists of this hospital for the past 17 years and we see with complacency that, thanks to homecare services, less and less children come to the hospital for treatment. Between 1998 and 2013, we enrolled and transported 1,300 children over the year, in addition to their mothers. In the year 2014, this figure declined to 641 children.
- All through this year we carried out workshops for chronic sick children who attend the small school in the Hospital.



Children's Hospital Roberto del Río:

- We continued driving to the Hospital the children that live in the outskirts of Santiago who, without our help, would not come for check-up nor rehabilitation.
- The Chilean artist Macarena Matte painted a large playful mural in the waiting room of the broncho-pulmonary service which was previously restored by the Foundation Auxilio Maltés.

Children's Hospital Josefina Martínez:

During 2007, we started to support the healthcare and rehabilitation processes of this hospital, through the establishment of the "Rehabilitation Room Auxilio Maltés" for hospitalized children who require invasive and non-invasive ventilation. The initiative was made possible thanks to the joint efforts of our foundation and of the hospital itself.





Hospital San José “Respiratory Rehabilitation Center “Our Lady of Philermos”:

- Another healthcare shift in the afternoon was implemented in order to incorporate patients with cardiological pathologies who require the same treatment as the broncho-pulmonary patients.

- The first stage of the project supported by “International Medical Assistance” (A.M.I.) started in June; the programme consists in increasing the number of healthcare services rendered, provide additional equipment that patients can take and use in their homes, maximize the transport of the most vulnerable patients, and train the staff responsible for the management of the Center. Dr. Fernando Nobre, President of A.M.I., visited our Center verifying with satisfaction the compliance with the objectives of this first stage.



DONATION OF EQUIPMENT TO PATIENTS

34 B-PAPS were handed over to chronic respiratory patients of the Hospital San José to be used in their domiciles.

TRANSPORT OF PATIENTS FROM THEIR DOMICILES

Throughout the year our vehicles transported chronic respiratory patients enrolled in our programmes at the San José, Roberto del Río and Dr. Exequiel González hospitals. A total of 5.590 of these transfers were carried out in the Metropolitan Region.

TRANSPORT OF MEDICAL PRACTITIONERS

We also transported medical practitioners from three Municipal Health Centers in Santiago in our vans, to enable them to provide healthcare services at home to bedridden patients.





II. ASSISTANCE TO VULNERABLE ELDERLY

Our Daycare-Center in Loncoche -for thirty underprivileged elders- continues on its course. Among these we have some suffering from alzheimer disease, senile dementia, advanced diabetes, blindness or chronic respiratory pathologies. This year important works were undertaken to refurbish facilities in order to give better healthcare services. Recently the “National Service for Senior Citizens” approved a donation for the buying of materials for the Center as well as of implements to promote the physical activity of our elderly.



III. HUMANITARIAN ASSISTANCE

III.1. **AUXILIO MALTÉS - LIQUIÑE:** Volunteers from Auxilio Maltés in Liquiñe, Region of Los Ríos, participated in the “Older Adult Day”, giving large quantities of disposable nappies and mugs to the elderly persons of this community, the majority of which are Mapuche Indians.

- A medical operation took place in Liquiñe and its surroundings with the presence of 5 physicians, 3 paramedics and an ophthalmologist, providing healthcare services to 247 patients.





III.2. AUXILIO MALTÉS – CHÉPICA: We continued with our support commitment to the inhabitants of Chépica, in the Region of Libertador Bernardo O’Higgins. This year the “Training Institute Auxilio Maltés” dictated several courses on “Home Care for The Sick and Elderly Persons”, with the purpose of helping participants to find a way towards their vocational development and that of their families. The Governor of the province, as well as representatives of the Ministry of Labour and of the Chépica Municipality attended the ceremony of delivery of diplomas.

- We organized a Christmas celebration for pupils of 4 Chépica rural schools who are not used to receive Christmas presents because of scarce family resources. The celebration was attended by community and regional authorities, who were able to partake with the very grateful children.

IV. EMERGENCY INTERVENTIONS IN CASE OF NATURAL DISASTERS:

Many persons perished or disappeared in March of this year in the North of Chile at 800 kms. of the capital city, owing to the heavy flooding caused by torrential rains. The streets and houses were immersed in water and mud and a state of emergency was declared in the Atacama Region.

Our young Maltese volunteers departed in vans from Santiago heading for the zone and distributed 7,000 food portions, in addition to bottled water, powder milk, ophthalmological drops, etc. They visited the most far-off villages and helped to clear the mud from the houses.





V. SPIRITUAL ASSISTANCE

- In November, the Chilean Association of the Order of Malta carried out its third pilgrimage to the Sanctuary of Lourdes in Santiago. This year's participation was of at least 700 people, the majority of which were sick and elderly persons, members of 20 different homes, foundations and schools. The Rector of the Shrine headed the procession with the Blessed Sacrament, Cardinal Jorge Medina celebrated the Holy Mass and the Archbishop of Santiago, Cardinal Ricardo Ezzati, came to give a benediction.

- In our Daycare-Center of Loncoche, three nuns of the Congregation "Servants of Our Lord and of the Blessed Virgin of Matará" continued looking after the spiritual needs of the elderlies, of the staff members working there and of the community as a whole, with praiseworthy dedication.



VI. TRAINING

During 2015 and thanks to the alliance programme with the Faculty of Medicine of the Pontifical Catholic University, it was possible to dictate 9 first aid courses. From the 158 pupils enrolled, 134 received their degrees.





VII.FUNDRAISING ACTIVITIES

“Stars of Love” Campaign

The Christmas star-selling campaign was carried out for the eighth consecutive year. This year 75,000 little golden stars were sold, thus achieving the goal of increasing sales by 25%. This rise constituted a significant source of income for our programmes and allowed us to appreciate the awareness and trust of the community in the Auxilio Maltés and its work.

Call Centre

The Call Center operators in charge of raising funds and finding new members broadened their field of action to numerous schools, fairs and enterprises.



“Soli Deo Gloria” Concert

The Chilean Association of the Order of Malta organized the second concert « Soli Deo Gloria » for the benefit of the Auxilio Maltés Foundation. It took place on October 15, at the Campus Casona de Las Condes of the Andrés Bello University, in Santiago.

The Concert which was attended by more than 400 people, counted with the participation of the Colombian Soprano Amalia Avilán, under the auspices of the « Chapelle Musicale Reine Elisabeth » from Belgium. She was accompanied by the Camerata Universidad Andrés Bello.

The Embassy in Chile of the Sovereign Order of Malta, who patronized this event, invited different members of the diplomatic corps and government authorities.





National Collect 2015

Our yearly national collection took place on April 24, in different communes of Santiago and in 7 other cities of the country. We counted with the collaboration of 600 volunteers who went out into the streets early in the morning, which made the collect quite successful.



“Maltese Tenderloin” Supper

This enjoyable family supper for 400 hundred people was held on June 23, for the sixth consecutive year, at the German Sports Club Manquehue. The “Trio Ladies” enlivened the night singing and dancing with the music hits of the '40s. Many enterprises collaborated with foodstuffs as well as with presents for the raffle.





VIII. OTHER ACTIVITIES

Prevention Campaign

For the first time, the Foundation Auxilio Maltés carried out a prevention campaign against the smoking habit, since it is one of the causes of respiratory diseases. The campaign was held in a large shopping center in Santiago, lasted the whole month of May and culminated on May 31, the Non-smoker Day (OMS). We distributed 5,000 flyers, in addition to bracelets and stickers.

No dejes que tu futuro se haga humo...

CAMPAÑA DE PREVENCIÓN DE LAS ENFERMEDADES RESPIRATORIAS CRÓNICAS

- En Chile, más del 40% de las personas sobre los 15 años fuma regularmente.
- Uno de cada tres fumadores sobre los 40 años es susceptible de tener una enfermedad pulmonar obstructiva crónica.
- No pases de depender del cigarrillo a depender del oxígeno.

¿Cómo evitarlo?

**No fumes y no contamines a los demás.
El oxígeno es de todos.**

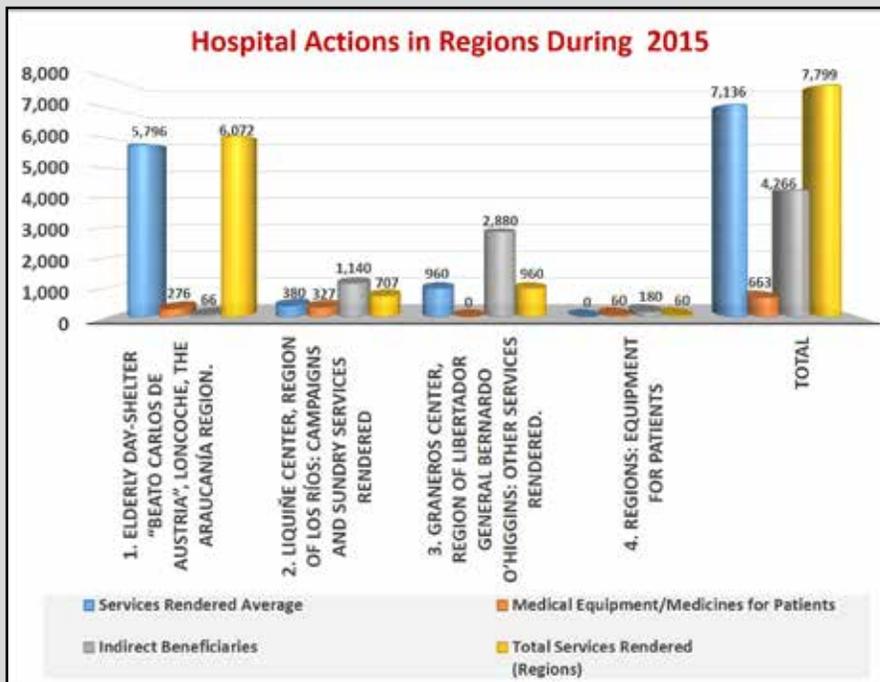
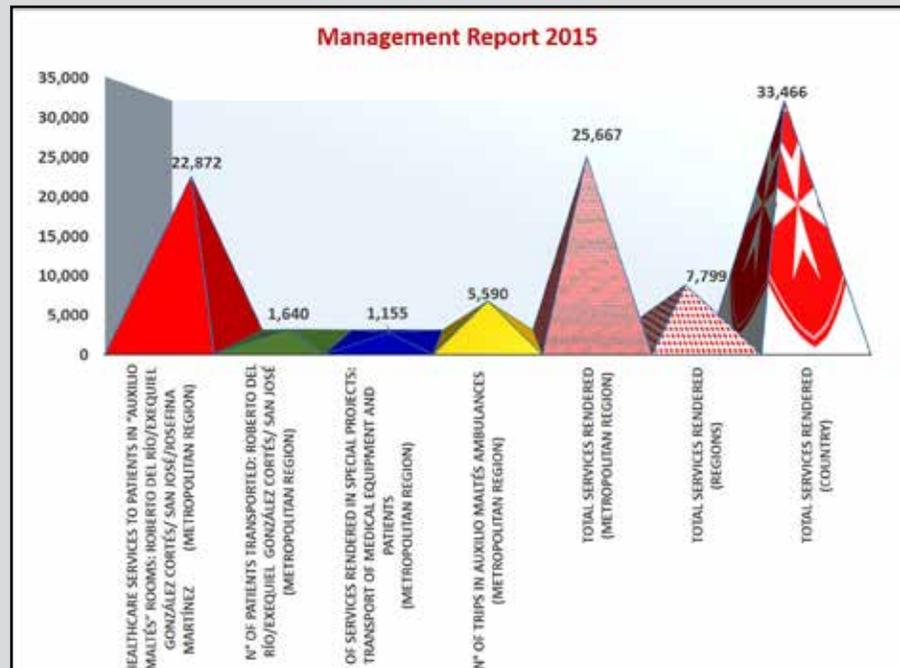
FUNDACIÓN AUXILIO MALTÉS ASISTE A LOS ENFERMOS BRONCO-PULMONARES

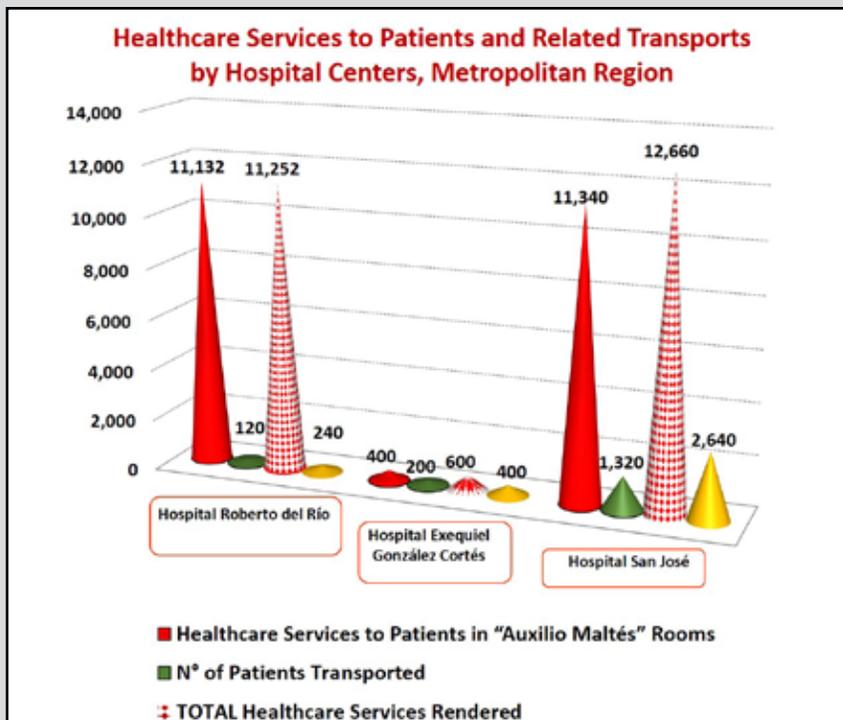
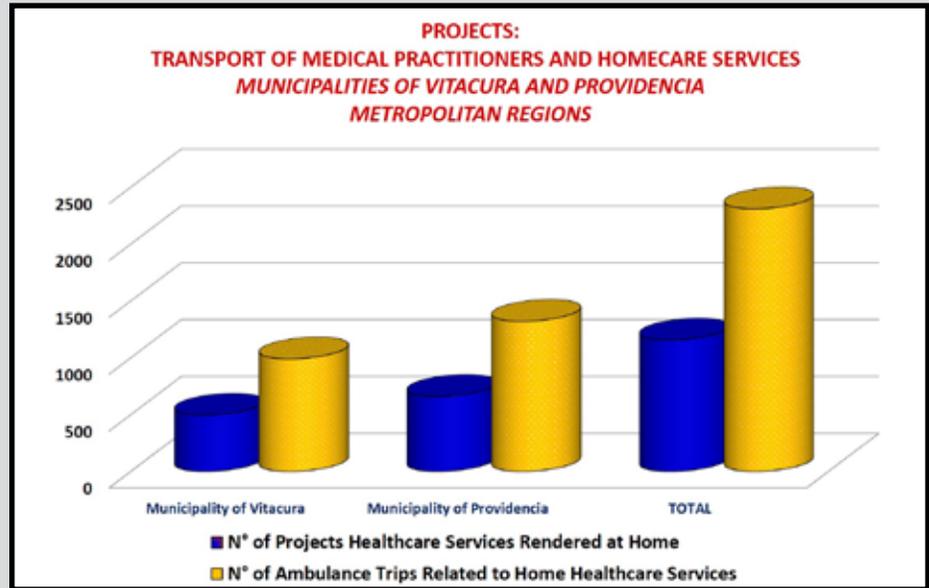
Support of the “Training Institute Auxilio Maltés”

This initiative has played a significant role in supporting persons related to the activities of the Foundation Auxilio Maltés, through scholarships. Professionals, volunteers and relatives of patients have passed through these programmes. All of the above has contributed to improve the efficiency of the different support programmes we offer throughout the country.



CHARTS







FORECAST FOR 2016

- We want to strengthen the support rendered to patients undergoing a rehabilitation process, by increasing the availability of equipment to be used by them at home and by augmenting our transportation capacity.
- At the same time, we strive to support the creation of a Diagnosis and Treatment unit for sleep apnoea which would help to improve the condition of many patients.
- We intend to implement the second and third stages of the project "Reinforcement of rehabilitation at the Auxilio Maltés Respiratory Center of the San José Hospital", sponsored by the A.M.I. Foundation.
- The growing demands for our services, all of them rendered free of charge, oblige us to increase the amount of funds raised.



ACKNOWLEDGEMENTS

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Cencosud

Chilexpress

Clínica Indisa

Clínica Odontológica San Sebastian

Club Deportivo Manquehue

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Global Fund for Forgotten People

GTD Manquehue

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Klassik Car

Librería Antártica

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Parque Arauco

Universidad Andrés Bello

Viña Concha y Toro



Collaborators:

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Clínica Tabancura
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Johnny Rainbow Adv.
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